

# LIMITED WARRANTY

**Models: GMV8, GMVC8, GCH9, GCH95, GDH8, GME8, GMH8, GMV9, GMS95, GMH95, GMV95, GMVC95, GMVM96, GCV9, GCVC9, GCVC95, GCVM96, GME95**

This heating or air conditioning unit, if installed in an owner-occupied residence, is warranted by Goodman Manufacturing Company, L.P. ("Goodman") to be free from defects in materials and workmanship under normal use and maintenance, as described below:

- **To the original registered owner** and his or her spouse ("owner"), the **HEAT EXCHANGER** is warranted for the owner's **LIFETIME** or for so long as the owner owns the residence in which the unit was originally installed (whichever ends first), and **all remaining parts** are warranted for a period of **10 YEARS**, except as provided below. These warranties apply only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to [www.goodmanmfg.com](http://www.goodmanmfg.com) and click "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.
- If the above warranties do not apply, then the **HEAT EXCHANGER** of any such unit is warranted for a period of **20 YEARS**, and **all remaining parts** of the unit are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies or licensing requirements.

Units installed in buildings other than owner-occupied residences are separately warranted in either Goodman's Multi-Family Residence Furnace Warranty (if installed in a multi-family residence not occupied by the owner) or Goodman's Commercial Furnace Warranty (if installed in a non-residential building). The Multi-Family Residence Furnace Warranty covers the heat exchanger for 20 years and the remaining parts for either 10 years (if the unit has been properly registered) or 5 years (if it is not). The Commercial Furnace Warranty covers the heat exchanger for 20 years and the remaining parts for 5 years. For a copy of either the Multi-Family Residence Furnace Warranty or the Commercial Furnace Warranty, write to Goodman Manufacturing Company, L.P., 7401 Security Way, Houston, Texas 77040, Attn: Warranty Administration.

Regardless of time of registration, the warranty period begins on the date of the original installation. Where a product is installed in a newly constructed residence, the date of installation is the date the owner purchased the residence from the builder. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yyymm)).

As its only responsibility, and your only remedy, Goodman will furnish (i) a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance, or (ii) for a heat exchanger that is covered by the lifetime warranty and that fails in the first 10 years, a new, equivalent furnace. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

These warranties do not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges.

These warranties are in lieu of all other express warranties. **ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**GOODMAN SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Use of components or accessories not compatible with this unit.
4. Products installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement and lubrication.
6. Parts not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Units operated in incomplete structures.
12. Damage or repairs required as a result of the use of used or recycled refrigerant.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.

Owner Name \_\_\_\_\_

Address of Installation \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Installer Name \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Distributor Name \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Model # & Serial # \_\_\_\_\_

Installation Date \_\_\_\_\_



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For further information about this warranty, contact Goodman Consumer Affairs at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

# MULTI-FAMILY RESIDENCE FURNACE WARRANTY

**Models GMV8, GCH9, GCH95, GDH8, GME8, GMH8, GMV9, GMS95, GMH95, GMV95, GMVC95, GMVM96, GCV9, GCVC9, GCVC95, GCVM96, GME95**

This warranty applies only to units installed in multi-family residences that are not owner-occupied. A distinct warranty applies to units installed in owner-occupied residences, including multi-family owner-occupied residences.

The unit models listed above, if installed in residences that are not owner-occupied, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- To the original owner, the heat exchanger is warranted for **20 YEARS** or for so long as the owner owns the residence in which the unit was originally installed (whichever ends first).
- To the original registered owner, all parts other than the heat exchanger are warranted for a period of **10 YEARS**. That warranty applies only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to [www.goodmanmfg.com](http://www.goodmanmfg.com) and click "Warranty Registration." If the original owner fails to register the unit, then all parts of the unit other than the heat exchanger are warranted for a period of **5 YEARS**. Failure by owners of multi-family residences located in California and Quebec to complete the product registration form does not diminish their warranty rights.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies or licensing requirements.

Regardless of time of registration, each warranty period referred to above begins on the date of the original installation of the unit. If that date cannot be verified, each warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yyymm)).

As its only responsibility, and the customer's only remedy, Goodman will furnish (i) a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance, or (ii) for a heat exchanger that is covered by the 20-year warranty, a new, equivalent furnace. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the original warranty term.

The warranties do not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges.

Goodman is not responsible for:

1. Damage or repairs required as a result of faulty installation or application,
2. Damage or repairs required as a result of floods, fires, wind, lightning, accidents, corrosive atmosphere or other conditions beyond Goodman's reasonable control,

3. Damage or repairs required as a result of the use of components or accessories not compatible with the unit,
4. Units installed outside of the United States and Canada,
5. Normal maintenance, as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication, or damage caused by failure to perform such maintenance,
6. Parts or accessories not supplied or designated for use by Goodman,
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing,
8. Damage or failure to start due to interrupted and/or inadequate electrical service,
9. Changes in the appearance of the unit that do not affect its performance,
10. Replacement of fuses and replacement or resetting of circuit breakers,
11. Damage caused by use in incomplete buildings, or
12. Damage or repairs required as a result of the use of used or recycled refrigerant.

Owner Name \_\_\_\_\_

Address of Installation \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Installer Name \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Distributor Name \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Model # & Serial # \_\_\_\_\_

Installation Date \_\_\_\_\_

**THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.**

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PWCFURNUH-MFR  
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For service, contact an Authorized Goodman® Brand Servicer.

For answers to questions regarding the above or to locate an authorized servicer, contact:

**Consumer Affairs Department • 7401 Security Way, Houston, Texas 77040.**

1-877-254-4729 inside U.S.A. • 1-713-861-2500 outside U.S.A.

# COMMERCIAL FURNACE WARRANTY

**Models GMV8, GCH9, GCH95, GDH8, GME8, GMH8, GMV9, GMS95, GMH95, GMV95, GMVC95, GMVM96, GCV9, GCVC9, GCVC95, GCV96, GME95**

This warranty applies only to units installed in buildings other than residences. Distinct warranties apply to units installed in residences.

The unit models listed above, if installed in buildings other than residences, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- To the original owner, the heat exchanger is warranted for **20 YEARS** or for so long as the owner owns the building in which the unit was originally installed (whichever ends first), and
- To the original owner, all parts other than the heat exchanger are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies or licensing requirements.

Each warranty period referred to above begins on the date of the original installation of the unit. If that date cannot be verified, each warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yyymm)).

As its only responsibility, and the customer's only remedy, Goodman will furnish (i) a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance, or (ii) for a heat exchanger that is covered by the 20-year warranty, a new, equivalent furnace. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the original warranty term.

The warranties do not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Use of components or accessories not compatible with this unit.
4. Products installed outside the United States or its territories, or Canada.

5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement and lubrication.
6. Parts not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Units operated in incomplete structures.
12. Damage or repairs required as a result of the use of used or recycled refrigerant.

Owner Name \_\_\_\_\_

Address of Installation \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Installer Name \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Distributor Name \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Model # & Serial # \_\_\_\_\_

Installation Date \_\_\_\_\_

**THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.**

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For service, contact an Authorized Goodman® Brand Servicer.

For answers to questions regarding the above or to locate an authorized servicer, contact:

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